

**MEDICAL DEVICE RECALL RETURN RESPONSE**  
**Acknowledgement and Receipt Form**  
Response is Required

114943 Carelinc Medical Equipment & Supply Co., LLC

**LM5CA Rhythm Healthcare 5L Oxygen Concentrator**

**RESPONSE REQUIRED:** Complete and return this Response Form to Rhythm Healthcare within fifteen (15) days of receipt of this notification, via email at [uunderwood@rhythmhc.com](mailto:uunderwood@rhythmhc.com) or via mail at the address on page 2.

**Affected Product Information:**

**Product/Brand Names (UDI):** LM5CA Rhythm Healthcare 5L Oxygen Concentrator (UDI: XX)

**Manufacturer's Product Number/Catalog Number:** LM5CA

ITEM	Total Units Shipped	Units currently in stock	Units distributed to customers
<b>LM5CA</b>	<b>162</b>		

**Required Actions:**

1.  I have checked my inventory and located the affected product(s).
2.  I have notified my customers who received the affected product(s).
3. We are returning \_\_\_\_\_ number of units and require a shipping label for each unit.

**Adverse Event/Complaint Reporting**

Have any adverse events, malfunctions, or complaints been observed or reported in relation to this product?

Yes  No

If yes, please describe below (attach additional documentation if needed):

Event Description:

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Was medical intervention required?  Yes  No

Was the event reported to the FDA or other authorities?  Yes  No

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**Contact for Follow-up**

Please have a representative contact me for further assistance.

**Certification and Signature**

I have read and understand the recall instructions provided in this letter.

**CUSTOMER CONTACT INFORMATION (PLEASE PRINT CLEARLY):**

Name/Title	Ryan Smith	
Signature		Date
Company Name	Carelinc Medical Equipment & Supply Co., LLC	
Account Number	114943	
Telephone		
Email Address	rsmith@carelincmed.com	

PLEASE MAIL OR E-MAIL (*Please note that E-Mail is strongly preferred*) THE COMPLETED RESPONSE FORM BACK TO US AT:

Rhythm Healthcare

ATTN: Customer Care – Oxygen Concentrator Recall

489 5th Avenue 28th Floor

New York, NY 10017

Telephone: **1-877-843-6464**

**Email : [uunderwood@rhythmhc.com](mailto:uunderwood@rhythmhc.com)**

**Upon receipt of this completed form, Rhythm Healthcare will reach out to you to coordinate the return and replacement of the recalled devices.**

**Recalled Serial Numbers:**

23JBC004162

23JBC004308

23JBC003758

23JBC003766

23JBC004074

23JBC004359

23JBC003835

23JBC003905

23JBC003917

23JBC004182

23JBC004362

23JBC004120

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23JBC003754  
23JBC003790  
23JBC003819  
23JBC003821  
23JBC003870  
23JBC003907  
23JBC003922  
23JBC003966  
23JBC004076  
23JBC003729  
23JBC003855  
23JBC003945  
23JBC003949  
23JBC004015  
23JBC004085  
23JBC004191  
23JBC004327  
23JBC003913  
23JBC004127  
23JBC004185  
23JBC004193  
23JBC004246  
23JBC004393  
23JBC003755  
23JBC003762  
23JBC003782  
23JBC003786  
23JBC003944  
23JBC004026  
23JBC004116  
23JBC004232  
23JBC004363  
23JBC003796  
23JBC003840  
23JBC003900  
23JBC003906  
23JBC003919  
23JBC004181  
23JBC004346  
23JBC003725

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23JBC003774  
23JBC003928  
23JBC003709  
23JBC003839  
23JBC003916  
23JBC003980  
23JBC004075  
23JBC004275  
23JBC004293  
23JBC004329  
23JBC004385  
23JBC004419  
23JBC004423  
23JBC003726  
23JBC003843  
23JBC003896  
23JBC003909  
23JBC003950  
23JBC004225  
23JBC004257  
23JBC004391  
23JBC004422  
23JBC003940  
23JBC003948  
23JBC004190  
23JBC004224  
23JBC004326  
23JBC003939  
23JBC004274  
23JBC004280  
23JBC004310  
23JBC003826  
23JBC003868  
23JBC003936  
23JBC004320  
23JBC004360  
23JBC003717  
23JBC003785  
23JBC004064  
23JBC004307

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23JBC004370  
23JBC004376  
23JBC004388  
23JBC004425  
23JBC003705  
23JBC003876  
23JBC004083  
23JBC004117  
23JBC004123  
23JBC004200  
23JBC004255  
23JBC004278  
23JBC004291  
23JBC003978  
23JBC004167  
23JBC004288  
23JBC003967  
23JBC003979  
23JBC004375  
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23JBC003830  
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23JBC003801  
23JBC003915  
23JBC004033  
23JBC003831  
23JBC003981  
23JBC003788  
23JBC003832  
23JBC004146  
23JBC003815  
23JBC003857  
23JBC003901  
23JBC003910  
23JBC003988  
23JBC004383  
23JBC003849  
23JBC003899  
23JBC003990  
23JBC003806

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23JBC003828  
23JBC003829  
23JBC003885  
23JBC004060  
23JBC004231  
23JBC003931  
23JBC004031  
23JBC004022  
23JBC004004  
23JBC004331  
23JBC004149  
23JBC004073  
23JBC004002  
23JBC004294  
23JBC004286  
23JBC004221  
23JBC004007  
23JBC004000  
23JBC004302  
23JBC004298  
23JBC004032  
23JBC003834  
23JBC003750  
23JBC004237  
23JBC004165  
23JBC004265  
23JBC004217  
23JBC004156  
23JBC003934  
23JBC004147