Medline Industries, LP

IMMEDIATE ACTION REQUIRED

URGENT MEDICAL DEVICE FIELD CORRECTION NOTICE

08/14/2026

1081285
CARELINC MEDICAL EQUIPMENT
89 54TH ST SW
GRAND RAPIDS, MI 49548-5503

Dear Valued Medline Customer:

Medline Industries LP is issuing a notification regarding Medline Basic Homecare Beds and Medlite Homecare Beds. This communication is a follow-up to previous notices related to 1) electrical system safety risks which may result in fire and 2) the use of non-Medline accessories with the beds may have the potential for entrapment. This notification provides additional product SKU - Item numbers for the electrical system safety risks and additional important information related to the previous notices. Please refer to attached document titled R-25-242-X7 Medline Homecare Beds Recall Attachment for further information and required actions that must be taken. Please refer to the enclosed list for all affected item number(s).

Adverse reactions or quality problems experienced with the use of this product may be reported to the FDA's MedWatch Adverse Event Reporting program either online, by regular mail or by fax and to Medline Industries, LP.

REQUIRED ACTION:

1. Actions to be taken are indicated on the attached notification from Medline Industries, LP.
2. Please complete and return the enclosed response form stating that you have received, read, understand and performed any actions as specified in the notification from Medline Industries, LP.
3. If you are a distributor or have resold or transferred this product to another company or individual, you are required by FDA regulations to notify them of this communication.

If you have any questions, contact Medline Industries, LP at 866-359-1704 or recalls@medline.com.

Please accept our sincere apologies for any inconvenience this may have caused. We, like you, place the health and safety of your patients first and foremost.

Sincerely,

Karin Johnson

Karin Johnson
Product Recall Specialist Sr.

Ref#: R-25-242-X7

Enclosed: Response Form, Notification, List of affected items

Medline Industries, LP. Three Lakes Drive, Northfield, IL 60093-2753 Toll Free: 866.359.1704 Website: medline.com Email: Recalls@Medline.com Fax: 866.767.1290

URGENT ACTION RESPONSE FORM

Ref#: R-25-242-X7

08/14/2026

1081285
CARELINC MEDICAL EQUIPMENT
89 54TH ST SW
GRAND RAPIDS, MI 49548-5503

MEDLINE INDUSTRIES, LP

Medline Basic Homecare Beds and Medlite Homecare Beds

If you have transferred possession of this product to another individual, to another department or another location in your organization you are required by FDA regulations to notify them of this communication.

By signing below you are verifying that you have received, read, understood and performed any actions specified in the notification.

Print Name	**Signature** **Date**
Telephone Number	**Email Address**

Even if you have no affected stock:
Please return the completed form via email to
recalls@medline.com **or fax 866-767-1290**

Medline Industries, LP. Three Lakes Drive, Northfield, IL 60093-2753 Toll Free: 866.359.1704 Website: medline.com Email: Recalls@Medline.com Fax: 866.767.1290

URGENT MEDICAL DEVICE FIELD CORRECTION NOTICE

This document contains important information for the continued safe and effective use of your equipment

Please review the following information with anyone who needs to be aware of the contents of this communication. It is important to understand the implications of this communication.

Dear Medline Customer:

This notice is a follow-up to our December 1, 2025, February 11, 2026, and March 13, 2026 notices related to Medline Basic Homecare Beds and Medlite Homecare Beds related to:

1) Electrical system safety risks that may result in fire, and

2) The use of non-Medline accessories with the beds that may have the potential for entrapment

You may be receiving this notice for the first time. Medline is aware that the issues identified in the prior notices apply to SKUs for the Medline Basic Homecare Beds, the pendants for the Medline Basic Homecare Beds, and the Medlite Homecare Beds. Therefore, this notice is being sent to customers who have purchased these SKUs. The SKUs that were not included in prior notices are bolded in the two tables below.

You may be receiving this notice as a follow-up to one or more of our previous notices. This notice provides additional important information related to the previous notices you may have received and includes SKUs for (1) Medline Basic Homecare Beds (2) the pendants for the Medline Basic Homecare Beds (3) and the Medlite Homecare Beds that were not included in the prior notices.

1) ELECTRICAL SAFETY RISK

This notice is intended to inform you of an important issue involving **Medline Basic Homecare Beds and Basic Homecare Bed Pendants.** This notice applies to the following product SKUs (NOTE: SKUs not included in prior notices are bolded):

SKU	Description	Product Group
MDR107002E	BED, BASIC, SEMI ELECTRIC	Medline Basic Homecare Beds
MDR107002E-4	BED, BASIC, SEMI ELECTRIC, FOUR PACK	
MDR107002E-1	BED, BASIC, SEMI ELECTRIC	
MDR107002EX	BED, BASIC, SEMI ELECTRIC	
MDR107003E	BED, BASIC, FULL ELECTRIC	
MDR107003E-4	BED, BASIC, SEMI ELECTRIC, FOUR PACK	
MDR107003ELO	BED, LOW FULL ELECTRIC, BASIC	
MDR510094	PENDANT F/ MDR107002E	Basic Homecare Bed Pendants
MDR520094	PENDANT F/ MDR107003E	
MDR530094	PENDANT, W/ 9V BATTERY BACKUP, F/ 2E BED	
MDR540094	PENDANT, W/ 9V BATTERY BACKUP, F/ 3E BED	
MDR2EFR	DBD-BED PKG, SEMI ELEC, FULL RAIL	Basic Homecare Bed Packages
MDR2EFRFM	BED PKG,SEMI ELEC,FULL RAIL,FOAM	
MDR2EFRIS	DBD-BED PKG, SEMI ELEC, FULL RAIL, INSP	
MDR2EHRFM	DBD-BED PKG, SEMI ELEC, HALF RAIL, FOAM	
MDR2EHRIS	BED PKG, SEMI ELEC, HALF RAIL, INS M	
MDR3EFRFM	DBD-BED PKG, FULL ELEC, FULL RAIL, FOAM	
MDR3EFRIS	DBD-BED PKG, FULL ELEC, FULL RAIL, INSP	
MDR3EHRFM	DBD-BED PKG, FULL ELEC, HALF RAIL, FOAM	
MDR3EHRIS	DBD-BED PKG, FULL ELEC, HALF RAIL, INSP	
MDRBEDBSCFIF	DBD-BASIC, FULL ELECTRIC, INNERSPRING, F	
MDRBEDBSCSBH	DBD-BASIC, SEMI ELECTRIC, FIBER, HALF RA	

Description of the Issue and under what circumstances it can occur:

As communicated on December 1, 2025, February 11, 2026, and March 13, 2026, through post-market surveillance, Medline has identified a potential fire hazard involving the hand control pendant and its wires used with the Medline Basic Homecare Beds. In atypical conditions, the elevated current levels may exceed the thermal capacity of the pendant wiring, causing the hand pendant and/or pendant cords to overheat. These atypical conditions include:

- **System load-related**: Operating a Medline Basic Homecare Bed above its specified weight limit, encountering an obstruction to moving the Medline Basic Homecare Bed, or experiencing jammed components/motor while a Medline Basic Homecare Bed is being adjusted or repositioned.
- **Atypical electrical conditions** (damage or contamination-related): Electrical short circuits resulting from pendant or wiring damage, exposed or frayed conductors, or fluid ingress in the pendant.
- **Atypical product configuration** (compatibility-related): Using non-Medline or unapproved pendants from other manufacturers or aftermarket sources with the Medline Basic Homecare Beds.

Medline has completed a new pendant design to address the root cause and expects the new pendant design to be available for distribution later this year. Medline will provide a follow-up notification once the new pendant design is available for distribution with instructions for receiving and installing the new pendant.

Risks to Health

Overheating of the hand pendant and/or pendant cords may in rare instances progress to smoking, sparking, melting, or burning, and/or fire. Smoking, sparking, melting, or burning, and/or fire may increase the likelihood of adverse events, including but not limited to electrical shock or burns. If a fire occurs, there is

potential for serious health consequences, such as burns, chronic respiratory conditions, post-traumatic stress disorder (PTSD) related to fire incidents, or fatality.

Between January 1, 2011 and August 3, 2026, Medline has received a total of 193 complaints associated with reports of elevated pendant temperature, pendant sparking, burning, melting, smoking, shock, or in some instances fire, with 16 reported injuries and one reported death.

User Actions

Medline expects the new pendant design to be available for distribution later this year. Until customers receive the new pendants, Medline recommends that affected Medline Basic Homecare Beds be left unplugged from wall power unless adjustments that require electricity need to be made. In addition, usage guidelines and safety instructions provided with the Medline Basic Homecare Beds should be strictly adhered to as well as the following instructions.

Please also follow the instructions below:

1. Immediately inspect all impacted Medline Basic Homecare Beds and pendants for any of the following:
    - Visible damage to the pendant
    - The pendant cords are damaged or fraying or internal wires are exposed
    - The pendant buttons do not work or are stuck
    - The pendant has liquid damage
    - The pendant or pendant wires becomes warm or hot to touch

    If any of the above are found, please immediately unplug the Medline Basic Homecare Bed and contact Medline by submitting a quality complaint via the email address or phone number below.

    - Email: QualityAssurance@medline.com
    - Phone: 1-800-950-0128 option 5
2. Only use Medline pendants issued by Medline with Medline Basic Homecare Beds. Unapproved accessories including, but not limited to, aftermarket pendants should not be used.
3. Ensure that the pendant and power cords are routed and secured properly so that the cords do not become entangled, pinched and/or severed during operation of the Medline Basic Homecare Bed or inhibit maneuvering around the bed. NEVER operate the Medline Basic Homecare Bed if these cords are damaged.

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2) NON-MEDLINE BED SIDE RAIL AND ACCESSORY USE WITH MEDLINE HOMECARE BEDS RISK

This notice is intended to provide an important reminder regarding the use of bed side rails, extension cords, mattresses, and all other accessories (collectively, "Bed Accessories") with **Medline Basic Homecare Beds and Medlite Homecare Beds.** This notice applies to the following product SKUs (NOTE: SKUs not included in prior notices are bolded):

SKU	Description	Product Group
MDR107002E	BED, BASIC, SEMI ELECTRIC	Medline Basic Homecare Beds
MDR107002E-4	BED, BASIC, SEMI ELECTRIC, FOUR PACK	
MDR107002E-1	BED, BASIC, SEMI ELECTRIC	
MDR107002EX	BED, BASIC, SEMI ELECTRIC	
MDR107003E	BED, BASIC, FULL ELECTRIC	
MDR107003E-4	BED, BASIC, SEMI ELECTRIC, FOUR PACK	
MDR107003ELO	BED, LOW FULL ELECTRIC, BASIC	
MDR2EFR	DBD-BED PKG, SEMI ELEC, FULL RAIL	Basic Homecare Bed Packages
MDR2EFRFM	BED PKG,SEMI ELEC,FULL RAIL,FOAM	
MDR2EFRIS	DBD-BED PKG, SEMI ELEC, FULL RAIL, INSP	
MDR2EHRFM	DBD-BED PKG, SEMI ELEC, HALF RAIL, FOAM	
MDR2EHRIS	BED PKG, SEMI ELEC, HALF RAIL, INS M	
MDR3EFRFM	DBD-BED PKG, FULL ELEC, FULL RAIL, FOAM	
MDR3EFRIS	DBD-BED PKG, FULL ELEC, FULL RAIL, INSP	
MDR3EHRFM	DBD-BED PKG, FULL ELEC, HALF RAIL, FOAM	
MDR3EHRIS	DBD-BED PKG, FULL ELEC, HALF RAIL, INSP	
MDRBEDBSCFIF	DBD-BASIC, FULL ELECTRIC, INNERSPRING, F	
MDRBEDBSCSBH	DBD-BASIC, SEMI ELECTRIC, FIBER, HALF RA	
MDR107002L	BED, SEMI ELECTRIC, MEDLITE	Medlite Homecare Beds
MDR107002LX	BED, SEMI ELECTRIC, MEDLITE CONT ONLY	
MDR107003L	BED, FULL ELECTRIC, MEDLITE, 450 LB	
MDR107003LO	BED, LOW FULL ELECTRIC, MEDLITE, 450 LB	
MDR107003LOX	BED, LOW FULL ELECTRIC, MEDLITE, CONTAINR	
MDR107000P	BED, MANUAL, MEDLITE	Medlite Homecare Bed Accessories
MDR630054	ASSMBL, FOOT SPRING	
MDR630114	ASSMBL, HEAD SPRING	
MDR2LHRTM	BED PKG, SEMI ELEC, HALF RAIL, FOAM	Medlite Homecare Bed Package

Description of the Issue and under what circumstances it can occur:

As communicated on November 26, 2025, and December 1, 2025, Medline received information through post-market surveillance regarding risk when using non-Medline Bed Accessories with Medline Basic

Homecare Beds and Medlite Homecare Beds. Specifically, the use of some non-Medline Bed Accessories may lead to patient injury or death.

This notice is a reminder to ONLY USE MEDLINE BED ACCESSORIES that are intended for use with Medline Basic Homecare Beds and Medlite Homecare Beds. Extension cords should never be used with Medline Basic Homecare Beds and Medlite Homecare Beds.

Risks to Health

If a Medline Basic Homecare Bed or a Medlite Homecare Bed is used with non-Medline Bed Accessories and/or the user lays on a pendant being used with the bed, there is a potential for adverse events to occur, such as entrapment and/or asphyxiation. When a Medline Basic Homecare Bed or a Medlite Homecare Bed is used within the home healthcare environment with non-Medline Bed Accessories, there may be a delay in emergency medical treatment if the end user is left alone or not continuously monitored. Use of non-Medline Bed Accessories, with Medline Basic Homecare Beds or Medlite Homecare Beds may result patient injury or death.

Between January 1, 2011 and August 3, 2026, Medline has received a total of 20 complaints that were related to misuse of a Medline Basic Homecare Bed or a Medlite Homecare Bed with a non-Medline Bed Accessory. The observed occurrence rate is 0.0027% across the distributed population of Medline Basic Homecare Beds and Medlite Homecare Beds.

User Actions

When using Medline Side Rails and Medline Accessories, follow all applicable instructions for use. ONLY USE Medline Bed Accessories with Medline Homecare Beds. DO NOT USE non-Medline Bed Accessories, including side rails and mattresses, with Medline Basic Homecare Beds and Medlite Homecare Beds. Extension cords should never be used with Medline Basic Homecare Beds and Medlite Homecare Beds.

Ensure that the pendant and power cords are routed and secured properly so that the cords do not become entangled, pinched and/or severed during operation of the electric bed or inhibit maneuvering around the bed. NEVER operate the bed if these cords are damaged.

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REPORTING AN ADVERSE EVENT

Any adverse event, including but not limited to adverse events related to the electrical system safety risks and the use of non-Medline accessories, should be reported.

- Report the event to Medline according to the instructions provided in this notification.
    1. Email: QualityAssurance@medline.com
    2. Phone: 1-800-950-0128 option 5
- Report any serious injury or adverse event associated with use of the circuit in accordance with applicable facility procedures and regulatory reporting requirements.

Reporting to the FDA MedWatch Serious Injury Reporting Program:

- Online: By completing and submitting the report **online** at: www.fda.gov/medwatch/report
- **Regular mail or Fax**: Download the form from www.fda.gov/MedWatch/getforms.htm or call 800-332-1088 to request a reporting form, then complete and mail it to the address on the pre-addressed form or submit by fax to 800-332-0178.

If you have any questions, contact the Recall Department at 866-359-1704 or recalls@medline.com.

Please accept our sincere apologies for any inconvenience this may have caused. We, like you, place the health and safety of your patients first and foremost.

Sincerely,
Karin Johnson
Product Recall Coordinator